



ProctorU

Having trouble starting your ProctorU exam?

If you are having issues seeing the countdown timer for your exam or the **Start** button to begin your exam in the ProctorU scheduling system, use the following link to connect to a proctor:

<https://www.proctoru.com/help>

Enter your first and last name as well as your institution in the fields provided and click the **Connect** button (**Figure 1**). You will be prompted to download and run a file that will connect you to your proctor. Once connected, you will be able to see a chat dialogue box (**Figure 2**) and your proctor will begin the start-up process and help you proceed to your examination.

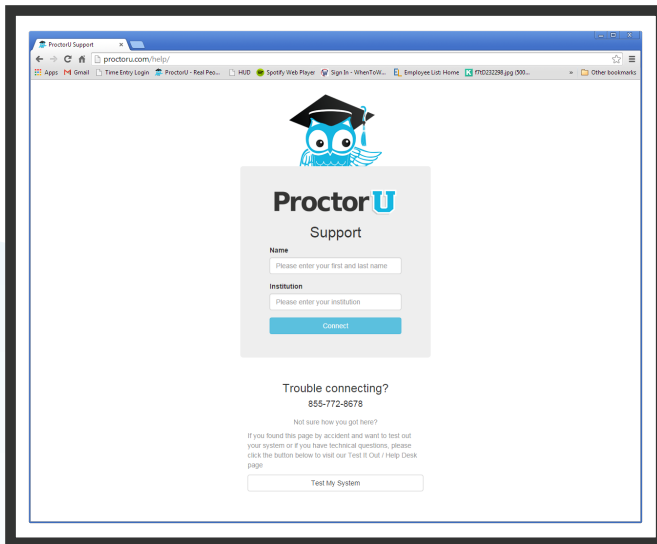


Figure 1

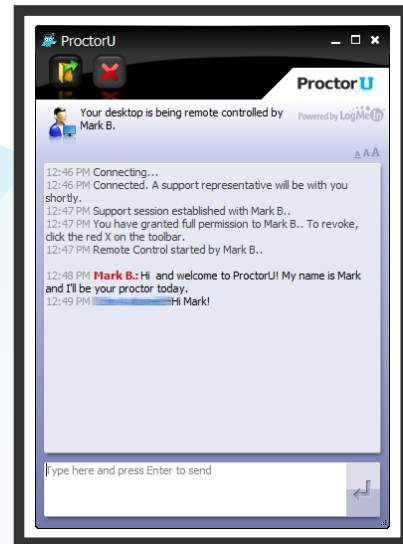


Figure 2

If you have any questions, please email contact@proctoru.com or call **855-772-8678** ext 7.



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