

IT SERVICES

Steve Krogull, CIO & Associate Vice
Chancellor of Information Technology

ITS Org Chart

Updated: August 15, 2023



UNIVERSITY OF ARKANSAS

Kara Karstedt
Executive Assistant

SECURITY Stephen Tycer, CISO

Mike Aracana Jarvis Roberts
Robbie Hoy Nick Salonen
Ruth Parcells Ross Yeatman

RESEARCH & ACADEMIC TECHNOLOGY Ian Czarnecki, Associate CIO

ACADEMIC TECH

Kathryn Zawisza
Director of Academic Technology

SYSTEMS SUPPORT

Chris Bray Michael Duncan
John Chapman Erik Watkins

RESEARCH TECHNOLOGY

Open Position
Director of Research Technology
Shuai Lui Ling Ting
Marie Riley

IT BUSINESS OPERATIONS Kim Miller, Director

TECH STORE

Elizabeth Cunningham
Director of Technology Sales

Jeff Blevins Sam Houser
Javon Fells Kevin Kyger
Tony Garrett Eric Skagford
Max Holtkamp

CONTRACTS

Manager (Open Position)
Staff (Open Position)

ENTERPRISE INFR. SYSTEMS Dinesh Hegde, Associate CIO

ENTERPRISE SYSTEMS

Walter Green
Director of Enterprise Systems

ENTERPRISE SYSTEMS

Randall Carrell Joseph Paparo
Kristy Hodge Robert Silcox
James McCartney Darrel Summers

VIRTUALIZATION AND STORAGE

Will Cooksey Brian Williams
Jeramie Rentfrow

CLOUD & COLLABORATION

Tim Chadbourne Bryson Porter
Ken Gillum David Stowers
Leonard McKinnon Ian Wolfenbarger

INFRASTRUCTURE SYSTEMS

Devyn Moore
Director of Infrastructure Systems

DATA CENTER OPERATIONS

Charles Dwyer
Colin Byers John Paul Jackson
Jeff Danks Freddy Wages
Ronnie Isenhower

PRODUCTION CONTROL

Mike Adair Bryan Oakes

NETWORK ENTERPRISE SYSTEMS

Michael Wade
Brandon Bitner Clay Townzen
David Boyster Michael Urteaga
Branden Jones Lane Vassar
Felipe Martinez Richard Velazquez
Matthew Mauney Mason Walker
Bryan Smith-Gibson

NETWORK ARCHITECTURE

Michael Davis

ENTERPRISE APPLICATIONS & DATA SERVICES Don Ussery, Associate CIO

BUSINESS APPLICATION SERVICES

Camilla Shumaker
Director, Business Application Services

FACULTY INFORMATION SYSTEMS

Kevin Bolin

INTEGRATIONS / SNAPLOGIC

Cindy Knott

IMAGING & WORKFLOW

Nathan Wust Garrett Bertrand

BUSINESS LOGIC

David Boddie Leslie Seigneur
Cameron Hoffman Ali Williams
Kathy Nichols

WEB

Andrew Dorman Rory Sims

ENTERPRISE DATA SERVICES

John Parker
Director, Enterprise Data Services

DATA MANAGEMENT

Teguh Sridjajamerta
Joseph Kang Ying Xie

BI ANALYTICS

Stephen Ritterbush Shawn Eary

DATA WAREHOUSE

Akbar Golmirzaie Eugenia Schein
Lonnie Deavens

ENTERPRISE APPLICATION SERVICES

Nate Webster
Director, Enterprise Application Services

STUDENT INFO SERVICES

Allen Fields
Director, UAConnect Dev & Support

Brian Diercouff David Savage
Diane McCollum Paige Thompson

TECHNOLOGY SOLUTIONS

Shelly Walters
Stuart Bailey Darla Sanders
Pamela Martin

ENTERPRISE SERVICE MGMT Selena Hriz, Associate CIO

PROJECT MANAGEMENT

Lance Turner
Director of Project Management

Melody Kinsel Matt Westphal
Sant Satsangi

SERVICE MANAGEMENT

Rick Bushmiaer Chuck Mitchell

SUPPORT SERVICES

Open Position
Director of Support Services

ASSET MANAGEMENT

Tyler Snyder
Collin Burris

COMPUTER LABS

Travis Lynch
John Brezinski William Cigainero
Andy Brocklesby Jered Guist (STC)

DESKTOP SUPPORT

Jack Dennis
Daken Bailey Paul Morstad
Steven Frutiger Bryce Snow
Adam Lloyd Taylor Wyatt

HELP DESK

Adam Dirgo
Joel Cook Elish Smith
Deborah Evans Laura Shepherd-Johnson

IT PARTNERS

BUSINESS SERVICES

Keukeu Abdullah
Lakshmi Thyagarajan

COMMUNICATIONS

Rachel Gerner Ele Powell
Erin Griffin Alle Hatfield

HUMAN RESOURCES

Kenzie Shepard